Cornell University Veterinary Specialists

THE CUVS PARTNER PORTAL: Access & Use

Real-time. Self-serve. The portal enables our referring partners to have real-time access to their patients' medical charts at CUVS - from anywhere, and at any time. Moreover, it enables you to choose what information you want sent to you directly, and how you want to get it.

Accessing the Portal

Website
Access the portal through the Cornell University Veterinary Specialists website at www.cuvs.org. From there, click on the Partner Portal button at top.
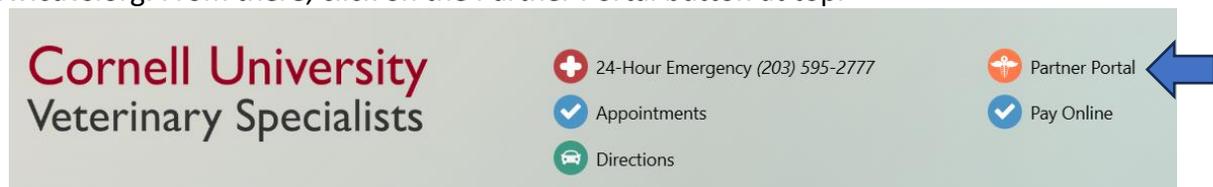
This will take you directly to the log-in screen.

Pro Tip: Bookmark the Portal login page on your browser for future quick access!

Automatic Notifications
Patient notifications via email include an embedded link that enables you to quickly access finalized medical documentation. Simply click on the link to be redirected to the document of interest. To view additional documents or patient charts, log into the portal via cuvs.org as above.
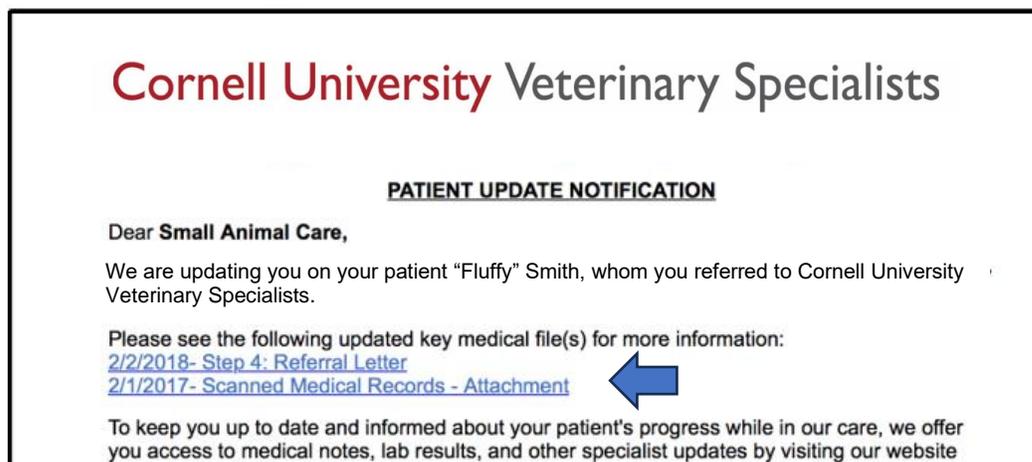
Logging In

Welcome Letter
When you are first registered in our system as a referring veterinarian, a Welcome Letter is sent to your hospital's email containing your username, temporary password, and link to the Portal. Upon logging into the portal for the first time, you will be prompted to change the password.

Note: This username and password is on a per <u>CLINIC</u> basis, not individual, so make sure your entire staff is aware of the login credentials.

User Name Help?
If you forget your username, click on this button. It will prompt you to enter the email associated with your hospital's account. In a few minutes, you will receive an email containing the username for your hospital.

Password Help?
If you forget your password, click on this button. It will prompt you to enter your username and ask you who's requesting the password. Once submitted, it will display to what email your password reset information will be delivered. The email will confirm that you requested a new account password and will provide you with an embedded link to do so.

Need More Help?
If you are unsure of your hospital's username or password, please contact CUVS at (203) 595-2777. We can resend your hospital's Welcome Letter that includes your credentials and a link to the portal.

Patient Chart

Viewing Records
This is the home screen of the Portal and contains the medical history of patients you have referred to CUVS. Search for the patient of interest through the following methods:

- Patient Name
- Client Last Name
- Last Updated (time frame)

Patient Chart

Enter a Patient First Name, Client Last Name, or select Last Updated then click Search.

Patient First Name
(partial accepted)

Client Last Name
(partial accepted)

Last Updated:

Last Week ▼

Search

Patient	Client	Description	Last Update ↓	Details
Gummy Bear	Khokhlov, Crystal…	English Mastiff	1/2/2020 9:46 AM	☁ Show
Snoop	Bond, Julie	Pug, Black	1/2/2020 4:06 AM	☁ Show
Blue	Brehm, Paul	Labrador Retriev…	1/1/2020 1:54 AM	☁ Show
Shrimp	Carey, Doug	Miniature Schna…	1/1/2020 1:22 AM	☁ Show
Marshmallow	Cole, Evelyn	Bichon Frise Mix	12/31/2019 11:27 PM	☁ Show
Gustavo	Isakson, Sharon	Domestic Shorth…	12/31/2019 10:50 PM	☁ Show
Ninja	Funston, York	Domestic Shorth…	12/31/2019 2:45 PM	☁ Show
Ike	O'Kelly-Moriarty, …	Terrier Mix, gray …	12/30/2019 5:01 PM	☁ Show
Lolita	Coughlan, Barbara	Siberian Husky, …	12/30/2019 5:28 AM	☁ Show
Wyatt	Stokes, Kara	Shepherd Mix, M…	12/29/2019 6:55 PM	☁ Show

NOTICE: Our system is updated throughout the day, medical notes are uploaded as they are completed.

Once you have found the patient of interest, simply click **Show** on the far right-hand side to display the patient chart below. The patient chart will provide the following:

- Client Information
- Patient Information
- Check-In/Out
- Appointments
- Medical Notes/Clinical Summaries
- Discharge Instructions
- Prescriptions
- Procedures
- Diagnostic Results/Laboratory
- Digital Imaging

Client Information

Client Name	Lisa Lornac	Home Phone	
Email	l.lornac@gmail.com	Work Phone	
Address	1 City Center	Mobile Phone	207-555-2349
City	Portland	State	ME	Zip	04101

Patient Information

Name	Scarlet	Breed	Retriever, Golden
Color	Yellow	Weight	31.2 kilograms
Birthday	1/6/2007	Altered	Yes
Sex	Female	Species	Canine

Appointments

Date ↓	Description
7/12/2019 10:00 AM	Aaron Kirsch, DVM DACVIM / IM Recheck
6/26/2019 10:00 AM	Aaron Kirsch, DVM DACVIM / IM Recheck

Medical Notes

Date ↓	Description	Details
7/2/2019 12:57 PM	Step 4: Referral Letter	See Portal
7/2/2019 6:45 AM	Step 3: Discharge Letter	See Portal
7/1/2019 12:19 PM	Step 2: IM SOAP	See Portal
7/1/2019 12:16 PM	Step 1: IM Check In Form	See Portal
7/1/2019 12:08 PM	Scanned Medical Records	See Portal
7/1/2019 12:08 PM	Scanned Medical Records - Attachment	See Portal

Laboratory

Please be aware lab results below may not have been reviewed or communicated to your client by our clinicians. We will follow-up with your client once these results have been interpreted by our clinicians.

Date ↓	Description		Results
7/1/2019 6:02 PM	IDEXX Chemistry results from IDEXX VetLab In-clinic Laboratory (posted)		

Date	Time	Description
7/1/2019	6:02 PM	IDEXX Chemistry results from IDEXX VetLab In-clinic Laboratory (posted)
Manually entered.		

Test	Result	Normal Ranges	Graph
GLU	89 mg/dcL	63-114	12 32 52 72 92 112 132 152
SDMA	14 mcg/dL	0-13	-13 -8 -3 2 7 12 17 22
CREA	1.5 mg/dL	0.5-1.5	-0.5 0 0.5 1 1.5 2 2.5
BUN	24 mg/dL	9-31	-13 -3 7 17 27 37 47
BUN:CREA	16.0	not provided	
PHOS	3.9 mg/dL	2.5-6.1	-1.1 0.9 2.9 4.9 6.9 8.9
CHOL	288 mg/dL	131-345	-83 17 117 217 317 417 517
CREA KINAS	105 U/L	10-200	-180 -80 20 120 220 320
HEMO INDEX	1+	not provided	
LIP INDEX	1+	not provided	
AST	25 U/L	16-55	-23 -3 17 37 57 77
ALP	18 U/L	5-160	-150 -100 -50 0 50 100 150 200 250 300
GGT	5 U/L	0-13	-13 -8 -3 2 7 12 17 22
T BIL	0.2 mg/dL	0-0.3	

Downloading Records

To see an overall view of the patient's medical history, click the **Patient Chart** icon on the top right-hand side of the **Client Information** box. This will screenshot the patient's chart from which you can view and/or download to your own records.

Client Information   Patient Chart 🖹

To download attachments such as images or Medical Notes, click the **Open** icon to the right of the document of interest. The document PDF will be opened in a different tab from which you can download to your records.

Medical Notes ⊟ less detail   scroll to top

Date ↓	Description	Details
12/28/2019 4:58 PM	Attachment - IDEXXResultPdf-267553061(Final)	🖹 Open

<u>Pro Tip</u>: Attachments must be downloaded individually, so good to download medical documents to your own files after <u>each</u> patient visit to keep your files updated with the most relevant information.

Profile and Settings

To update your hospital's contact information and/or notification settings, click the **Profile and Settings** tab located above the patient chart. *Please note it is important to keep this information current since this is the way the portal knows how and where to send medical records and communications.*

Patient Chart | Profile & Settings | Password | Log Out

Patient Chart

Notification Settings

You can set if you want to receive notifications via email, fax, both or neither. There are four notification types for which you can opt in:

- Update (medical notes – clinical summaries, discharge instructions)
- Check In
- Check out
- Deceased

You determine which notifications you'd like to receive for each of the above - fax or email. For example, you may only want to receive update and deceased notifications via fax but would prefer to receive all four notification types via email.

You can only enter one fax but can add as many emails as you'd like.

Click **Update** once done.

Notification Settings

Fax Number	Check In	Update	Check Out	Deceased	
(918) 555-2121	Off	On	Off	On	

Email Addresses	Check In	Update	Check Out	Deceased	+ Add
vseh@rvetlink.com	On	On	On	On	✓ Apply ⊘ Cancel
vsehDVM@rvetlink.com	On	On	On	On	✏ Edit 🗑 Delete
reception@rvetlink.com	On	On	On	On	✏ Edit 🗑 Delete

Update